



<p><b>09:00 – 09:45</b> <i>45 minutes</i></p>	<p><b>Networking Opportunities, Exhibition Booth Visits, One-to-one meetings</b></p>
<p><b>09:50 – 09:55</b></p>	<p><b>Welcome Address</b></p>
<p><b>10:00 – 10:15</b> <i>15 minutes</i></p>	<p><b>Ethics of Prudence for the BFSI Sector : The Road Ahead</b></p> <p><b>DR. AMITABH RAJAN</b> Chairman, Services Board, Reserve Bank of India</p>
<p><b>10:20 – 10:40</b> <b>TECH TALK</b> <i>20 minutes</i></p>	<p><b>Innovations in Financial Services.</b> <b>The Road Ahead - Key Business &amp; Technology Trends</b></p> <p><b>SACHIN SAWANT</b> CTO, Ambassador Dell Technologies</p>
<p><b>Banking on Technology</b></p> <p>The events of 2020 forced transformation into India's banking sector, which was already at the cusp of change. This transformation will be underpinned by developments in the public and hybrid cloud space, microservices-based architecture, and artificial intelligence, going into 2021</p>	
<p><b>10:45 – 11:25</b> <b>DIGITAL BANKING TRANSFORMATION PANEL DISCUSSION</b> <i>40 minutes</i></p>	<p><b>Going Digital: The Banking Transformation Journey</b></p> <p>Banks and credit unions must rethink the definition of 'digital banking,' with the application of data, analytics, technology, innovation and people that will transform customer experiences.</p> <ul style="list-style-type: none"> <li>• Framework and Policies</li> <li>• The streamlining and integration of channels to ensure a positive and seamless customer journey across all potential touch points.</li> <li>• Modernizing core systems, applications, processes and ecosystems with Cloud</li> </ul>



	<ul style="list-style-type: none"> <li>• Delivering personalized solutions by leveraging data and advanced analytics</li> <li>• Future of Open Banking in India</li> <li>• Rise of Regulatory Sandbox in India</li> <li>• Security challenges in evolving Fintech landscape</li> <li>• Digital lenders to disrupt the predominant banking system</li> <li>• Safeguarding and building the Digital trust</li> <li>• Is India ready to take the 'Phygital' leap to exploit the FinTech revolution</li> </ul> <p><b>PANELISTS:</b></p> <p><b>JAGDISH NARAYANAN</b> CIO, Jio Payments Bank &amp; Financial Services</p> <p><b>JITHESH PV</b> Head of Digital Banking, Federal Bank</p> <p><b>AJAY KOUL</b> Sales Lead, BFSI, AMD Inc.</p> <p><b>VAIBHAV JOSHI</b> Chief Digital Officer, Equitas Small Finance Bank</p> <p><b>MODERATOR:</b></p> <p><b>DHEEPAK RAJOO</b> Sr. Vice President &amp; IT Head, RBL Bank</p>
<p><b>11:30 – 11:45</b> <i>15 minutes</i></p>	<p><b>Networking Opportunities, Exhibition Booth Visits, One-to-one meetings</b></p>
<p><b>11:50 – 12:10</b> <b>TECH TALK</b> <i>20 minutes</i></p>	<p><b>Unlocking the 'Moment of Yes' in the BFSI Industry</b></p> <p><b>SRIDHAR S</b> Vice President, Managed Services – Cloud, Hosting &amp; Security Tata Communications Ltd</p>



**12:15 – 12:35**  
**TECH TALK**  
*20 minutes*

**Futureproofing Enterprise Data Management: How BFSI Organizations Can Accelerate Digital Transformation**

**RAVI SHANKAR**  
Sr. Vice President & Chief Marketing Officer  
Denodo Technologies

### Disruptive Technology Trends in BFSI

The business world is getting transformed and changing rapidly with the digital disruption backed with insight and automation opportunities gained out of Artificial Intelligence and Machine Learning (AI/ ML) enabling Data Analytics.

**12:40 – 13:20**  
**PANEL DISCUSSION**  
*40 minutes*

**How Data & Analytics Backed by AI is Transforming the BFSI Sector**

- Chat bots backed by AI abilities which can understand the emotions of the customer analyzing their voice and facial expressions and converse accordingly.
- Accessing data securely through a single access point for all data sources, for agile, self-service BI.
- AI-powered platforms automating relationship heavy private banking and asset management field
- RPA in banking: Building a Virtual Workforce with RPA
- Enables banks to not only be alerted to potential fraud but also gives them a percentage that depicts the likelihood of a card ever becoming compromised
- Elimination of human errors, identification of complex patterns and financial institutions to meet their regulatory obligations.
- Using Big data & pattern recognition to predict market movements

**PANELISTS:**

**RAJEEV MAHAJAN**  
Chief Information Officer, HSBC

**NIVARTI JAYARAM**  
Chief Data Officer, Societe Generale



	<p><b>RAVI SHANKAR</b> Senior Vice President and Chief Marketing Officer, Denodo</p> <p><b>GOWRI SHANKAR</b> Enterprise Architect &amp; CTO – BFSI, HPE</p> <p><b>AYASKANT MOHAPATRA</b> Chief Information Officer, BOB Financial Services</p> <p><b>MODERATOR:</b></p> <p><b>EKLAQUE BARI</b> Chief Technology Officer, Fullerton India</p>
<p><b>13:25 – 13:45</b> <b>HPE FIRESIDE</b> <i>20 minutes</i></p>	<p><b>Customer Experience and Emerging Technology in BFSI</b></p> <p><b>VIKRAM K</b> Senior Director, Industry Verticals, Hewlett Packard Enterprise</p> <p><b>AMOL V PAI</b> CTO, SBI</p> <p><b>MODERATOR:</b></p> <p><b>DR. GANESH NATARAJAN</b> Chairman, 5F World &amp; Director Central Board, SBI</p>
<p><b>13:50 – 14:25</b> <i>45 minutes</i></p>	<p><b>Networking Opportunities, Exhibition Booth Visits, One-to-one meetings</b></p>
<p><b>14:30 – 15:10</b> <b>CLOUD BANKING</b> <b>PANEL DISCUSSION</b> <i>40 minutes</i></p>	<p><b>Cloud Banking: Cloud &amp; Datacenters Take Center Stage</b></p> <p>Cloud banking is helping shape the future of financial services and digital transformation is crucial for a successful cloud adoption.</p> <ul style="list-style-type: none"> <li>The <b>Future of Datacenter and Cloud</b> - Integrating modern technologies to support evolving infrastructure</li> </ul>

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**BY INVITATION ONLY****9<sup>TH</sup>**  
**EDITION**

- Best cloud deployment model for BFSI: **Public Vs Hybrid Vs Multi-Cloud**
- Leveraging cloud as an analytics platform for **real-time customer insights & reporting**
- Exposing data and services through **APIs and micro-services** to enable faster and easier access to data
- Need for **Cloud Data Protection Systems**
- **Challenges of moving into cloud** and exploring the future work needed to provide a trustworthy cloud environment

**PANELISTS:****SHIJU RAWTHER**

Chief Information & Technology Officer  
CARE Ratings Limited

**KIRTI PATIL**

Joint President & Chief Technology Officer, Kotak Mahindra Life Insurance Co. Ltd.

**AMIT SAXENA**

Global Dy. Chief Technology Officer, SBI

**RAJESH AWASTHI**

Global Head of Cloud and MHS, Tata Communications Ltd.

**DR. SURESH A SHAN**

Head - Innovation & Future Technologies Business Information Technology Solutions (BITS), Mahindra & Mahindra Financial Services Limited

**MODERATOR:****MURARI SRIDHARAN**

Chief Technology Officer  
Bankbazaar

**Banking on Resilience**

It's prudent for India's BFSI sector to invest in business continuity plans, risk management strategies and resilient workplace cultures.

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**EDITION****15:15 – 15:55**  
**CYBERSECURITY**  
**PANEL DISCUSSION**  
*40 minutes***Combating Cybercrimes: Is Offense the Best Defense?**

The stakes are much higher ins the BFSI and NBFC sectors and passive IT security and reactive breach strategies won't protect these businesses from the ongoing assault from cyber attackers and data thieves. Let's discuss some of CyberSecurity must haves to go on the offensive.

- Multi-Factor Authentication (MFA)
- Privileged Access Management
- A Business Email Compromise Shield
- Network Defenses
- Customer Cybersecurity Education
- A Multi-Layered Defense Strategy
- Extend Your Defenses to Customers as Part of Customer Care Packages or Insurance

**PANELISTS:****NINAD CHAVAN**

Chief Information Security Officer, Edelweiss General Insurance Company

**NAVNEETHAN M**

Chief Information Security Officer, Groww

**BABITHA B P**

Chief Information Security Officer, CSB Bank Ltd

**RIPU BAJWA**

Director &amp; General Manager– Data Protection Solutions, Dell Technologies

**ASHUTOSH MISHRA**

Chief Risk Manager, NABARD

**MODERATOR:****ANUJ BHANSALI**

Head of Trust &amp; Safety, PhonePe

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# BIG BFSI FUTURE TECH SHOW

6 JUL 2021 | INDIA



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9<sup>TH</sup>  
EDITION

16:00 – 17:00

Networking Opportunities, Exhibition Booth Visits, One-to-one meetings

**Trescon Global Business Solutions Pvt Ltd.**

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