



<b>08:45– 09:15</b>	<b>Booth Visits and One-on-One Discussions</b>
<b>09:15 – 09:25</b>	<p><b>Welcome Address by</b></p> <p><b>MOHAMMED SALEEM</b> CEO, Trescon</p>
<p><b>AI in Indonesia</b></p> <p>The Indonesian government has declared AI as one of the strategic technologies of its "Making Indonesia 4.0" Roadmap. Indonesia enterprises leads AI adoption across the Southeast Asian region with 24.6% with the country's digital economy is expected to hit US\$2.7 trillion by 2027. The most recent initiatives is Jakarta Smart City and this program will address the uses of AI to tackle the city's governance, people, living, mobility, economy, and environmental issues. Its positive impact already visible across banking, manufacturing, healthcare, and transportation, there are clear opportunities for more companies in Indonesia to utilize AI to create differentiating value.</p>	
<b>09:30 – 9:45</b> <b>OPENING ADDRESS</b> <b>BY (BPPT)</b>	<p><b>Leveraging Digital Transformation through Indonesia's AI National Strategy</b></p> <p><b>DR HAMMAM RIZA</b> President, Agency of Assessment and Application of Technology (BPPT) Government, Indonesia</p>
<b>09:50 – 10:10</b> <b>SPONSOR KEYNOTE</b>	<p><b>What AI means from an organization perspective</b></p> <p><b>YANGQING JIA</b> Vice President / Senior Computing Platform BU, Alibaba Cloud Intelligence, USA</p>
<b>10:15 – 10:55</b> <b>PANEL DISCUSSION</b>	<p><b>AI and Public Sector – Combining to create Smart and high-performance Governments</b></p> <p>Digital and artificial intelligence technologies will likely have a substantial economic and social impact. And the public sector is seeking—and finding—applications to improve services; cognitive technologies could eventually revolutionize every facet of government operations. This Panel Discussion will discuss how AI currently</p>



operates in the public sector and determine what skills and resources are needed to successfully apply it.

- The applications of AI for Citizen Engagement, Improving Operational Efficiency & AI Strategies for Policy and Legislation
- Using cognitive technologies to redesign public sector work
- How much savings can AI in government generate?
- How AI can help governments and policymakers to make data-driven decisions in order to deal with pandemics
- Will A.I eliminate jobs, lead to the advent of new ones?
- Robotics and cognitive automation: Shifting human labor to high-value work
- What life cycle is involved in developing and maintaining an AI system?
- How important is it to consider data ethics when adopting AI technology
- What are the sectors in govt. that AI will deeply impact?

**PANELISTS:**

**DR NYOMAN ADHIARNA**

Director of Digital Economy, Ministry of Communication & Information Technology (KEMKOMINFO)

**JUAN INTAN KANGRAWAN**

Head of Data Analytics, Jakarta Smart City, Indonesia

**SETIAJI**

West Java, Head of the Jabar Digital Service, Indonesia

**DR LUKAS**

Co-founder and Chairperson, Indonesia AI Society, Indonesia

**MODERATOR:**

**NUR YASMIN**

Journalist, The Jakarta Globe, Indonesia



### The role of AI in a Post-Pandemic World

Emerging technologies like artificial intelligence (AI) and machine learning (ML) are helping the world come up with smarter ways to deal with the current pandemic that has impacted the world in unforeseen ways. Many countries are leveraging AI to detect infections, inform healthcare systems, and deploy rapid actions to curb its spread

**11:00 – 11:30  
PANEL DISCUSSION**

#### **Coronavirus Outbreak: How Cloud Technologies, AI, MI are helping us deal with the pandemic**

- Putting AI at the core of an organizations business and operating models
- Exploring the ways Artificial Intelligence will impact the Future of Work
- Accelerating digital transformation using artificial intelligence, data analytics and hybrid cloud in a post pandemic world
- Solving Uncertain and Variable supply and demand in the market through Data Analytics
- Geopolitics of AI : risks and opportunities for public sectors and international organizations
- Using AI and Data analytics to predict and support operations & supply disruptions, suboptimal workforce allocation & Changing consumer confidence & priorities

**PANELISTS:**

**SUTOWO WONG**

Director, Analytics and Information Management, Ministry of Health, Singapore

**STEPHANIE ALLASSONNIERE**

Chaire/Professor, PR[AI]RIE & University of Paris

**DR FRANCK VERZEFÉ**

AI for Health, United Nations/WHO/ITU

**VIRGINIE MARTINS DE NOBREGA**

Member of EU Alliance, Ethical AI & SDG expert, Belgium



	<p><b><u>MODERATOR:</u></b></p> <p><b>STEPHANIE ALLASSONNIERE</b> Chaire/Professor, PR[AI]RIE &amp; University of Paris</p>
<b>11:30 – 11:50</b>	<b>Booth Visits and Networking Session</b>
<b>11:50 – 12:00</b> <b>SPONSOR KEYNOTE</b>	<p><b>Responsible AI: From Principles to Practice</b></p> <ul style="list-style-type: none"> <li>• Why Responsible AI is a paramount topic for discussion in today's world</li> <li>• Understanding key principles behind Responsible AI</li> <li>• How we can move from principles to practice in our organizations</li> </ul> <p><b>SOON HYUNG HWANG</b> AI Product Market Manager, Microsoft Asia Pacific, Singapore</p>
<b>12:05 – 12:25</b> <b>SPONSOR KEYNOTE</b>	<p><b>Changing Cyber Landscapes: The Battle of Algorithms</b></p> <p><b>INU WIKANTIYOSO</b> Senior Account Manager, Darktrace, Indonesia</p>
<b>12:30 – 12:50</b> <b>KEYNOTE</b>	<p><b>How AI is Changing Enterprises</b></p> <p><b>JAY JENKINS</b> Head of Specialist Engineering, Google, Singapore</p>
<b>12:50 – 13:25</b>	<b>Networking Lunch</b>



**Automation and The Future of Work in Indonesia**

Indonesian President Joko Widodo, the government is determined to transform Indonesia into an Industry 4.0 economy to fully capture the productivity boost of automation, Indonesia’s government, business community, and educational institutions must work together in a concerted way to adapt to the needs of a changing world. Another important segment is Customer Experience which is becoming more important than ever to Indonesian consumers and businesses

<p><b>13:25– 13:45</b> <b>KEYNOTE</b></p>	<p><b>How to overcome organizational challenges in the wake of Covid-19 for a high performing AI team</b></p> <p><b>SYAFRI BAHAR</b> VP of Data Science, Gojek, Indonesia</p>
<p><b>13:50 – 14:30</b></p>	<p><b>How Banks and Financial Institutions are making the most of AI</b> This Panel Discussion will cover:</p> <ul style="list-style-type: none"> <li>• Personalized customer experience has been one of the key contributors to the banking sector</li> <li>• How AI and Data Analytics improves Financial institutions</li> <li>• How ML can help banks rate credit risk?</li> <li>• Understanding AI’s increasing impact on Insurance</li> <li>• AI can quickly consume and process a massive amount of data at an expedited rate</li> </ul> <p><b><u>PANELISTS:</u></b></p> <p><b>KASPAR SITUMORANG</b> Executive Vice President, PT Bank Rakyat, Indonesia</p> <p><b>SIGRID ROUAM</b> Global Director Data Science &amp; Data Analytics, Standard Chartered Bank, Singapore</p> <p><b>ALEXANDER KURTH</b> Chief Data Officer, Allianz, Germany</p>



	<p><b>DODI SOEWANDI</b> CIO, Adira finance, Indonesia</p> <p><b><u>MODERATOR:</u></b></p> <p><b>JAYANT KUMAR</b> Founder, Pay OK, Indonesia</p>
<p><b>14:35 – 15:15</b> <b>PANEL DISCUSSION</b></p>	<p><b>How AI Will Shift Customer Experience to the Next Level</b></p> <p>One technology trend that has caught everyone’s attention in recent years is the way artificial intelligence (AI) is evolving. Its disrupting nature has given it an enormous potential with countless applications. Among the many possibilities that AI promises, customer experience (CX) seems to be completely overhauled.</p> <p>This Panel Discussion will cover:</p> <ul style="list-style-type: none"> <li>• Why Chatbots and AI have the potential to transform CX provision for the better</li> <li>• How AI and Data Analytics improves customer experience.</li> <li>• Understanding where AI-powered solutions will make the greatest impact on your customer experience and business bottom line</li> <li>• How AI/ML/RPA applied to improve customer experience.</li> <li>• Addressability: Best practices for Offline/Online Integration Data Monetization</li> <li>• AI Techniques to support Omni-Channel Customer and Dealer Journeys</li> </ul> <p><b><u>PANELISTS:</u></b></p> <p><b>RUDY DALIMUNTHE</b> VP of Customer Excellence, Tokopedia, Indonesia</p> <p><b>CUT NOOSY</b> Country Head of Customer Experience, Grab, Indonesia</p> <p><b>SRI SAFITRI</b> Project Director of CX Transformation, Telekomunikasi Indonesia</p>



	<p><b>PHILIP JOSEPH</b> SVP Customer Experience, Ooredoo, Indonesia</p> <p><b><u>MODERATOR:</u></b></p> <p><b>GALUH ADIKA ALIFANI</b> Head of Sales, Operation &amp; Product, Tokopedia, Indonesia</p>
<p><b>15:20 – 15:25</b> <b>TECH TALK</b></p>	<p><b>Intetics is your trusted partner in AI</b></p> <p><b>SERGEY KIZYAN</b> CTO, Intetics, Ukraine</p>
<p><b>15:30 – 16:00</b></p>	<p><b>Booth Visits and Networking Session</b></p>